



LEADERSHIP COMPETENCIES

Awareness & Insight

Building High Performing Teams

Building Networks

Building Trust

Business & Financial Acumen

Coaching & Mentoring Others

Communication & Listening

Driving for Results

Influence & Diplomacy

Risk Taking

Strategic Thinking & Visioning

Taking Initiative

INFLUENCE & DIPLOMACY

“It does not matter what anyone else is or is not doing; the place to begin is always right here and right now.”



JOHN IZZO

CREATING A CULTURE OF ACCOUNTABILITY

In this Success Talk you'll learn how to:

- Lead with high clarity so employees want to act when a need, problem, or opportunity arises
- Use your response approach to encourage future employee engagement

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APPLICATION SHEET

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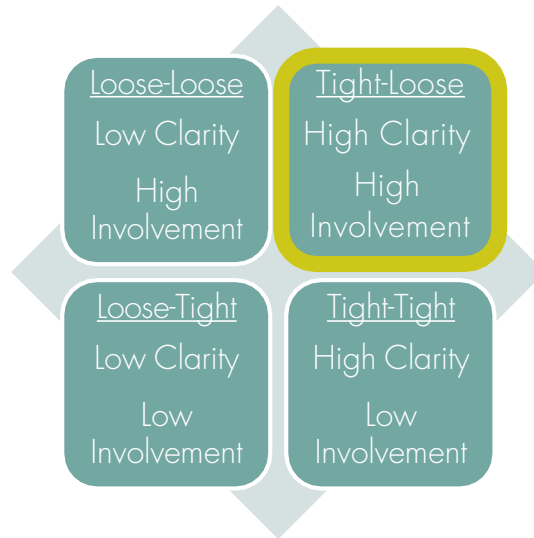
Influence & Diplomacy

Risk Taking

Strategic Thinking & Visioning

Taking Initiative

John Izzo says that leaders must create a 100/0 culture of accountability (100% responsibility/0 excuses). John shares 5 tips for what to do and what to avoid, including developing "Tight-Loose Leadership."



Using John's model, how will you change your approach to the following?

Giving people a seat at the table _____

Managing results and coaching activities _____

Responding to employees' ideas _____